

# Financial Institution Directory List (FIDIR): “UCCU Web Download Only” Option Showing Up

## WORK AROUND SOLUTION

On rare occasions, it may be necessary to manually replace the Financial Institution Directory List (FIDIR). The FIDIR tells Quicken how to connect and communicate with the Financial Institutions' servers. First and most important, close Quicken. Now, follow the below process.

*\*\*\*NOTE: Close Quicken prior to following any of the steps below.*

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### STEP 1: DOWNLOAD THE REPLACEMENT FIDIR FILE

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Download the current FIDIR for the corresponding year product you own. The link will open a webpage, please click the green “**Download All**” button.

- Quicken 2017: <http://tbf.me/a/B0563S>
- Quicken 2016: <http://tbf.me/a/B67KKG>
- Quicken 2015: <http://tbf.me/a/WGQyj>

Save the file to your desktop.

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### STEP 2: COPY THE FIDIR.TXT FILE

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Find the fidir.txt file your desktop (the file you downloaded from step 1).

On the fidir.txt file, **copy** the file by right clicking and select copy.

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### STEP 3: SHOW HIDDEN FILES

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Program Data is a hidden folder by default. You can unhide folders by doing the following depending on the Operating System of the Windows computer:

### Windows Vista/7

1. Open **Folder Options** by clicking the Start button.
2. Select the **Control Panel**.
3. Click **Appearance and Personalization**.
4. Click **Folder Options**.
5. Click the **View** tab.
6. Under **Advanced Settings**, put a bullet on **Show hidden files and folders**.
7. Click **OK**.

### Windows 8

1. Access the **Control Panel**.
2. Type "folder" into the search bar and select **Show hidden files and folders**.
3. Then, click the **View** tab on the **Folder Options** window.
4. Under **Advanced Settings**, put a bullet on **Show hidden files and folders**.
5. Click **OK**.

### Windows 10

1. Open **This PC** and click **View**.
2. Select **Options** and then click the **View** tab.
3. Check **Show hidden files, folders, and drives** in Advanced settings.
4. Click **OK**.

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#### **STEP 4: FIND HIDDEN FIDIR FILE**

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There may be two locations that the FIDIR needs to be replaced on a Windows computer, but most of the time only the bottom needs to be replaced:

**C:\ProgramData\Intuit\Quicken\Inet\Common\Localweb\Banklist\**

**C:\ProgramData\Intuit\Quicken\Inet\Common\Localweb\Banklist\20XX**

(The 20XX will be either 2017, 2016 or 2015 depending on the program version you have).

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#### **STEP 5: PASTE THE FIDIR.TXT FILE INTO THE HIDDEN FOLDER**

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You already copied the fidir.txt file from your desktop (step 2). Now you need to paste the fidir.txt file into the hidden folder:

**C:\ProgramData\Intuit\Quicken\Inet\Common\Localweb\Banklist\20XX**

Click on the folder and paste (right click and select paste)

If you are prompted to replace the file, select “yes” to replace.

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## **Reopen Quicken and update the financial institution and select “UCCU”**

(previous it was “UCCU web download only”)

**If you need further assistance with this issue, please contact  
Intuit directly at:**

**(800) 446-8848**