

2022 **ANNUAL REPORT**



LOVE WHERE YOU BANK

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PRESIDENT'S REPORT

It is with great pleasure that I present the 2022 annual report for Utah Community Credit Union (UCCU). In a year of unique challenges, we have remained steadfast in our commitment to serving you, our esteemed members, and meeting your financial needs.

Financial Performance

Amid recessionary pressures and economic uncertainty, UCCU has continued to thrive. We are proud to report that our total assets increased by 12% in 2022, reaching over \$2.7 billion. Additionally, our net worth remains strong at over 9%, affirming this credit union's resilience and financial stability.

Membership

Our membership continued to grow in 2022, with the net addition of over 10,000 new members. Our total membership now stands at over 232,000. We are thrilled by this opportunity to serve more individuals and families in our community, and we remain committed to providing the highest level of service to each and every UCCU member.

Financial Education

Education is one of UCCU's core values. As such, we are dedicated to empowering our members with the financial education they need to make informed and wise financial decisions. Throughout 2022, we offered an extensive range of educational resources and events, including financial literacy workshops, webinars, and personalized consultations with our financial advisors.



Community Involvement

As a credit union founded in Utah, we believe in giving back to our community. In 2022, we continued our tradition of supporting local organizations and events through donations, sponsorships, and volunteer initiatives. We are proud to have supported a variety of institutions, including Utah Valley University, the United Way, and the Boys and Girls Club.

Technology

UCCU has always been committed to remaining at the forefront of technological innovation to better serve our members and help them achieve financial security. In 2022, we delivered multiple enhancements and new digital tools to our online and mobile banking applications, making it easier than ever for members to improve their financial strength, and securely bank anytime, from anywhere.

Looking Ahead

As we move forward with 2023, we

remain committed to our mission of empowering our members to achieve their financial goals. We will continue to invest in technological advancement, educational programs, and community involvement to ensure that we provide the best possible service to our members.

In conclusion, I would like to express my gratitude to our members for their continued trust and support. It is an honor to serve you, and we look forward to another year of working together to build a stronger, more prosperous community.

Sincerely,



President/CEO

BOARD OF DIRECTORS' REPORT



UCCU BOARD OF DIRECTORS

Brent Bingham
Teri Chatterton
Carine Clark

Kim Jackson
Linda Makin
Steve Mann

Michael Orme
Barrett Slade
John Stevenson

Have you ever been on a plane while it experienced significant turbulence? The rapid bumps and jarring of the aircraft can leave you feeling more than a little unsettled. It's fair to say that 2022 and the beginning of 2023 left many feeling like their financial lives are similarly unsettled. With the Federal Reserve increasing interest rates at an unprecedented rate and the media stirring concerns about bank failures, it can feel like we are navigating through some rough air!

Amidst these turbulent times, our members turned to UCCU with their savings and loan needs, helping the



credit union to have another solid year. Assets grew 12.1% in 2022, reaching \$2.75 billion.

Delinquency and charge-off ratios remained at their lowest levels in over a decade, coming in at 0.15% and 0.12% respectively.

2022 also marked the opening of the new branch in Vineyard. We are excited to make UCCU's great rates, fantastic products, and exceptional customer service more convenient for individuals and families living in that beautiful area.

A year ago, I marveled at the strength of UCCU's incredible members. Today, I echo that sentiment. I know that much of UCCU's financial strength can be attributed directly to our members, who exemplify and uphold sound financial principles.

I also understand that this credit union's strength is not solely drawn from its members. It also stems from the dedication and expertise of our employees and management team. Their unwavering commitment to being a trusted financial partner, prioritizing members' best financial interests, and being a reliable support drives what they do each day and makes UCCU a stronger financial institution. I thank them and express my heartfelt

gratitude for their hard work in making UCCU one of the country's leading credit unions.

Given the recent concern about bank failures, I want to reaffirm that UCCU remains financially sound. In fact, our operations significantly differ from those of banks facing financial distress.

With the ongoing commitment of our members, coupled with the dedication of our employees and management, UCCU will continue to stand as a pillar of financial strength, ever ready to help our members achieve their financial goals.

John Stevenson

Chair, Board of Directors 2020-2023

SUPERVISORY COMMITTEE REPORT

The Supervisory Committee is appointed by the Board of Directors to assist in their oversight of the accounting and financial reporting processes of Utah Community Credit Union (UCCU), as well as the audit of its financial statements.

As such, our responsibilities to UCCU members include:

- Appointing the independent auditing firms and monitoring the professional services of the Internal Audit Department.
- Ensuring the integrity of the financial statements and systems of finance, accounting, and regulatory compliance controls.
- Evaluating UCCU policies and procedures to ensure quality services are provided to its members.
- Protecting the assets of UCCU from internal and external fraud or illegal acts.
- Reviewing credit union operations by evaluating internal accounting and management controls and evaluating the performance of UCCU's management.
- Cooperating with and assisting federal regulatory agencies.

The committee retains the services of the independent accounting firm Moss Adams LLP, who recently concluded

its comprehensive year-end audit of UCCU's financial statements and issued an unqualified opinion in their Report of Independent Auditors and Financial Statements for the year ended December 31, 2022. Moss Adams also provided the Board and UCCU management with favorable information comparative to other credit unions, and provided best business practices, observations, and recommendations to assist and inform management in their respective duties.

In addition to the annual Moss Adams LLP audit, we work closely with a number of UCCU employees who report to the committee each month regarding their individual areas of responsibility. These employees include Steven Sorenson, Director of Internal Auditing; Todd Kilmer, Senior Internal Auditor; Travis Clegg, Assistant Vice President, Risk Management/ Compliance; and Joseph Andersen, Information Security Officer.

UCCU remains financially sound and unwavering in their dedication to providing excellent service to their members. Be assured that credit union management and staff continue to strictly follow best practices and government guidelines to ensure the safety of their members.

The Supervisory Committee stands ready to serve UCCU's members in any way we can. Please don't hesitate



SUPERVISORY COMMITTEE

Todd Allen
Chair

Kelly McDonald
IT / Vice Chair

Ryan Lindstrom
Internal Audit

Lori Glenn
External Audit

Kathy Sanders
Member Services

to contact us with any questions or concerns you may have. We are accessible at uccu.com/About, and we will follow up on all correspondence.

Sincerely,

Todd Allen

Chair, Supervisory Committee 2023

STATEMENT OF FINANCIAL CONDITION

BALANCE SHEET AS OF 12/31/22

ASSETS	2022
Total Loans, net	\$2,312,551,822
Cash and Cash Equivalents	\$58,540,797
Investments	\$262,540,492
Accrued Interest	\$6,285,982
Property & Equipment	\$53,094,333
Insurance Deposit NCUSIF	\$19,276,378
Other Assets	\$36,876,492
TOTAL ASSETS	\$2,749,166,296
LIABILITIES & EQUITY	2022
LIABILITIES	
Members' Shares and Certificates	\$2,315,241,674
Accrued Expenses and Other Liabilities	\$184,668,641
TOTAL LIABILITIES	\$2,499,910,315
MEMBERS' EQUITY	
Regulatory and Other Reserves	\$249,255,981
TOTAL LIABILITIES AND EQUITY	\$2,749,166,296

Audited Financial Statements

STATEMENT OF INCOME

INCOME AS OF 12/31/22

INCOME	2022
Loan Interest	\$75,495,941
Investment and Other Interest Income	\$5,470,197
Non-Interest Income	\$23,439,089
TOTAL INCOME	\$104,405,227

EXPENSES	2022
Dividend and Other Interest Expense	\$9,182,490
Provisions for Loan Loss	\$7,020,881
Operating Expense	\$67,940,413
TOTAL EXPENSE	\$84,143,784

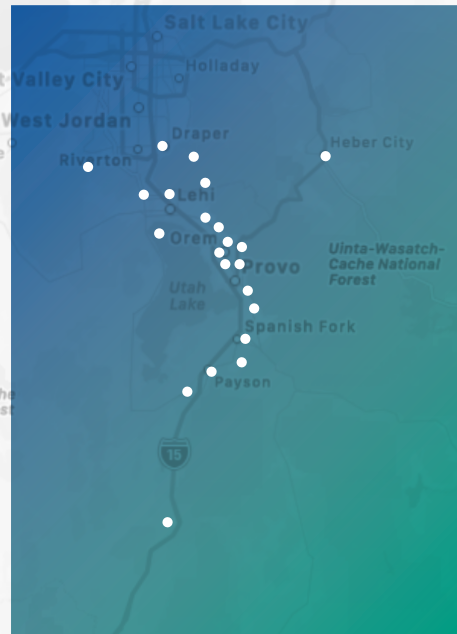
NET INCOME	\$20,261,443
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Audited Financial Statements

BRANCH LOCATIONS

For the most recent branch updates, visit uccu.com.

AMERICAN FORK
DRAPER
HERRIMAN
HEBER
HIGHLAND
LEHI FINANCIAL CENTER
NEPHI
OREM NORTH
OREM SOUTH
PAYSON
PLEASANT GROVE
PROVO EAST BAY
PROVO HEADQUARTERS
PROVO FREEDOM BLVD.
SALEM
SANTAQUIN
SARATOGA SPRINGS
SPANISH FORK
SPRINGVILLE
UTAH VALLEY UNIVERSITY
VINEYARD





LOVE WHERE YOU BANK

CONTACT INFORMATION

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